

The Policy

Vehicle Shortfall Insurance is a monthly pay-as-you-go insurance policy which means it runs for consecutive periods of one month at a time. Each monthly premium paid provides the following month of cover for a maximum period of 48 months.

Eligibility

To be eligible for VSI the vehicle must be purchased through Arnold Clark and must satisfy the following eligibility criteria:

- The vehicle is under ten years old at date of purchase
- The vehicle is not purchased from the Value Range
- The vehicle and products purchase price is less than £100,000
- The vehicle will be fully comprehensively insured by a UK authorised insurer
- The vehicle is a car
- The vehicle will not be used as a taxi, for private hire, for driving school tuition, or for any type of competition, racing, or track day

Failure to pay your monthly premiums will result in cover being stopped automatically from the date the unpaid premiums became due.

The policy is not transferable to any subsequent owner of the vehicle.

Basis of Sale

We offer Vehicle Shortfall Insurance on a non-advised basis, and we do not provide a personal recommendation. This policy is entirely optional and there are similar products available through other providers.

Please note that a copy of the full terms and conditions for this Vehicle Shortfall Insurance Policy (SC07100014) is available on request.

In accordance with Insurance Distribution Directive (EU2016/97), this document is considered to be a marketing communication.

Vehicle Shortfall Insurance

From **£8.99** per month.

Includes:

- Shortfall cover
- Excess cover
- Temporary vehicle cover

Vehicle Shortfall Insurance

(Return to Invoice GAP Insurance)

Enquiries and claims helpline

📞 **01926 622661**

(Monday – Friday 8.30am – 5pm)

Arnold Clark

Vehicle Shortfall Insurance



Congratulations on your new vehicle. We recognise that for most, it's a huge investment, and you'll want protection in case the worst happens. Accidents and thefts happen daily, leaving vehicle owners out of pocket even after insurance settlements have been paid.

How does it work?

If your vehicle is declared a total loss because of accidental damage, fire or theft, the policy will provide:

Shortfall cover

The policy will cover the greater of either

- The difference (the shortfall) between the motor insurers settlement and the purchase price of the vehicle
- The difference between the motor insurer settlement and the amount outstanding on your finance agreement.
- The amount equal to the premium you have paid for this Policy.

Additional products purchased

The policy also covers the following items as part of your purchase price:

- Arnold Clark Service or Clark plans purchased to cover the cost of servicing and MOTs.
- Manufacturer service plans up to a maximum value of £500.
- Arnold Clark Autocare mechanical warranty product and the Protect paint and upholstery warranty product.
- Manufacturer additional/extended warranty products up to a maximum value of £500.

Excess cover

Where you need to pay your motor insurance excess and cannot recover it from a third party, VSI will reimburse you up to £500.

Temporary replacement vehicle

The VSI policy will provide a temporary replacement vehicle for up to 30 days, up to a value of £30 per day.

When your claim does not result in a total loss

In the event of a successful claim under your motor insurance policy that does NOT relate to a total loss, the VSI policy will provide:

Additional excess cover

Where you need to pay your motor insurance excess and cannot recover it from a third party, VSI will reimburse you up to £500 per year, with no limit on the number of claims.

Example

You buy a 4 year old car today for £20,000, along with a service plan at £250 and a warranty at £500.

In two years time, you are in a single car accident resulting in a total loss, with no third party involved. This means having to pay your £400 excess, and you might not be entitled to a courtesy car through your motor insurer.

At this point, your car will be six years old and your insurance company value it at £13,000, leaving a Shortfall of £7,000 on what it was originally purchased for, or £7,750 if you include the service and warranty products.

The VSI policy would pay you £7,750, returning you to the same position you were in when you bought the vehicle. As well as this, we would re-imburse your £400 excess, and provide a temporary replacement vehicle for 30 days, giving you time to arrange a new car.

What would you do if your vehicle was a total loss?

Buy peace of mind from only **£8.99 per month.**

VSI is a pay as you go policy and your monthly payment will pay for the following month's cover. You can cancel at anytime with no penalties or charges and **we'll even give you the first month's cover free.**

Premiums are collected by monthly Direct Debit and include Insurance Premium Tax (IPT) at the current rate. IPT rates may change during the course of your policy and as a result the monthly premiums could change.

Vehicle & products cost	Cover cost	Benefit limit
£5,000 - £14,999	£8.99 per month	£15,000
£15,000 - £49,999	£11.99 per month	£25,000
£50,000 - £100,000	£15.99 per month	£35,000

Enquiries and claims

Call our dedicated helpline on:

01926 622661

(Monday – Friday 8.30am – 5pm)

Please note

Where, in a total loss situation, you accept an offer of settlement from a motor insurer of less than the current market value at the time of total loss before making a claim on this policy, then the VSI insurer reserves the right to assess the loss by reference to the current market value (i.e. the published "Glass's Guide" valuation at the time of the total loss).

For full policy details please refer to the insurance Product Information Document and the policy document.

VSI underwritten by Fortegra Europe Insurance Company SE UK Branch, a branch of Fortegra Europe Insurance Company SE (Malta Company Registration Number SE17; UK Branch registration number BR021916) who is authorised and regulated by the Malta Financial Services Authority. Together with its UK Branch, Fortegra Europe Insurance Company SE is authorised by the Prudential Regulation Authority, is subject to regulation by the Financial Conduct Authority under registration number 805770 and limited regulation by the Prudential Regulation Authority. Details about the extent of the underwriter's regulation by the Prudential Regulation Authority are available from the underwriter on request.